



Choose certainty.
Add value.

ISO 9001:2015 Quality Management System

Competitive advantage through proven excellence



Your challenges

Companies today are faced with rapid technology developments and increasingly complex market structures. In order to seize new opportunities and succeed in a highly competitive environment, business organisations need to demonstrate a high level of flexibility, efficiency and quality.

A quality management system (QMS) such as the ISO 9001 provides a structured approach to process improvements, thereby enhancing the competitive capacity of companies worldwide.

Facilitating evolving market demands, the quality management system ISO 9001 was revised in 2015. Organisations that are currently certified to ISO 9001:2008 need to complete the transition to the revised standard by September 15, 2018.

What is the ISO 9001 QMS?

With more than one million certificates issued across 180 countries, ISO 9001 is the leading standard for QMS. The

standard was developed to provide organisations with an efficient tool for quality management, regardless of size, industry or location. It is applicable to all types of industries irrespective of the products and services they provide.

Through its emphasis on process approach and risk based thinking, the ISO 9001:2015 standard has advanced to become an even more effective, flexible and user-friendly QMS.

Your business benefits

A structured approach to quality is of vital importance for any company committed to delivering on its promise. An ISO 9001 QMS is valuable for organisations looking to achieve:

- **Operational excellence** – through the implementation of an effective QMS, multiple and inter-connected activities can be systematically evaluated, managed and controlled. With vast experience across industries, TÜV SÜD auditors can support your organisation in reaching your aspired level of productivity and quality.

- **Sustainable growth** – a powerful QMS addresses key challenges and leaves you better positioned to realise new opportunities. As an internationally accredited certification body, TÜV SÜD offers management system services to a global customer base.
- **A strong reputation** – in an increasingly complex business environment, trust remains a vital element for customers and stakeholders. Our world-wide recognised certification mark efficiently demonstrates your commitment to compliance and quality.

How can we help you?

TÜV SÜD facilitates an efficient six-step process for organisations which are approaching the ISO 9001 certification process for the first time.

SIX STEPS TO CERTIFICATION

Complete a simple profiling form and we customise a quote detailing the cost, planning and time required.

Our pre-audit team determine if your organisation already fulfils the ISO 9001 requirements and identifies areas for improvement.

TÜV SÜD auditors visit your site to verify the profile submitted during your application and determine your readiness for Stage 2.

On-site audit by TÜV SÜD auditors.

Propose and implement corrective actions, if any.

Receive your audit report and certificate after approval from the committee with annual surveillance audits conducted thereafter.

If your organisation already holds an ISO 9001:2008 certification, TÜV SÜD can help you prepare for the transition to the new ISO 9001:2015 by conducting a DELTA audit. The DELTA audit identifies gaps between your existing QMS according to ISO 9001:2008 and the new requirements of the ISO 9001:2015.

The DELTA audit includes:

- Analysis of existing quality management processes
- Identification of gaps and weak points
- Assessment of needs for action

Upon completing the DELTA audit, your company will be ready to embark on the ISO 9001:2015 re-certification process.

Why choose TÜV SÜD?

TÜV SÜD's auditors hold the necessary national and international accreditations for combined auditing exercises, thereby ensuring that your ISO 9001 certification is conducted with the highest degree of professionalism and conformance to international guidelines and standards. In addition, our auditors are required to follow a strict code of conduct through Auditor Codex that assures both you and your customers of our complete independence and impartiality.



The TÜV SÜD certification mark

The ISO 9001 certification mark from TÜV SÜD demonstrates your compliance towards continuous excellence.

Choose certainty. Add value.

TÜV SÜD is a premium quality, safety and sustainability solutions provider that specialises in testing, inspection, auditing, certification, training and knowledge services. Represented in over 800 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East, Asia and Africa. By delivering objective solutions to our customers, we add tangible value to businesses, consumers and the environment.

Related services

TÜV SÜD provides the following management system certification services:

- ISO 14001 – Environment
- OHSAS 18001 – Occupational health and safety
- ISO 50001 - Energy
- ISO/IEC 27001 – Information security
- ISO/IEC 20000-1 – IT service
- ISO/TS 16949 - Automotive